



PRESENTS

Ref IAF-AB/CO/ADM/2024-25/505

**2 DAYS TRAINING PROGRAMME
CLASSROOM & DISTANCE LEARNING COURSE
ISO 44001 : 2017 COLLABORATIVE BUSINESS RELATIONSHIP
MANAGEMENT SYSTEMS TECHNICAL SERVICES**

Dear Sir,

As is widely known, IAF-AB is conducting various technical courses inviting interested personnel/technocrats for enhancing & fine-tuning of the skill.

IAF-AB organizing **Two Days Training Programme** Classroom & online Training course for ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services series management system.

a) ISO INTRODUCTION

The standards published by ISO undergo changes periodically, to reflect the best-suited practices over the changing times. ISO series of standards

For a business unit to successfully set up an ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services management systems or get maximum benefits from an established management system, auditors within the organization have to be trained to assess the system ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services requirements. They must also be able to assess their suppliers required management system to support own Quality Initiative.

To increase professionalism, quality auditors also seek formal registration with the IAF-AB (UK & INDIA) one of the prerequisites for such registration requires the quality auditors and practitioners to successfully complete an IAF-AB (UK & INDIA) approved auditor training.

b) OBJECTIVE OF THE COURSE:

The objective of the course is to illustrate the importance of the **Two Days Training Programme** role, skills and competency in bearing the ultimate responsibility for the effective performance of the audit team. A practical and intensive course for training quality professionals to External, Internal and manage third and second party audits of an ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services Management System.

Course describes how to plan and perform an audit, report findings, conduct opening and closing meetings and establish follow-up action. You will understand by the end of the course how regular auditing by an audit team directed by a competent internal auditor is the foundation of an effective ISO 44001:2017 Collaborative Business Relationship Management

Systems Technical Services Management System. On completion of the course, you will have the necessary skills and the experience to Internal Audit and manage your own audits. The learning process will include a series of tutorials, exercises, culminating in both practical and written examination. Delegates will be supplied with a bound set of comprehensive course notes.

c) COURSE CONTENTS:

- Introduction to ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services Management System
- Vocabulary & understanding definitions
- Introduction to ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services- Management System Requirements
- Need for Internal Quality Audits
- Auditing Techniques
- Conducting Internal Quality Audits
- Course Examination with minimum 50% passing marks.

Day 1: Introduction to ISO 44001 and Collaborative Business Relationships

Session 1: Overview of ISO 44001:2017

- **Introduction to the Standard**
 - Purpose and objectives of ISO 44001
 - Key terms and definitions
 - Historical development and context of the standard
- **Importance of Collaborative Business Relationships**
 - Benefits of collaboration in business
 - Role of collaborative relationships in enhancing performance and innovation

Session 2: Understanding Collaborative Business Relationship Management Systems (CBRMS)

- **Key Principles of Collaboration**
 - Trust, communication, and mutual benefit
 - Creating value through partnerships
- **Framework of CBRMS**
 - Components and structure of ISO 44001
 - Overview of the collaborative business relationship lifecycle

Session 3: Requirements of ISO 44001

- **Detailed Examination of the Standard**
 - Context of the organization and interested parties
 - Leadership and commitment in collaborative relationships
 - Planning and risk management for collaboration
- **Roles and Responsibilities**
 - Defining roles within collaborative relationships
 - Establishing governance structures

Session 4: Implementing CBRMS

- **Developing a Collaborative Culture**
 - Strategies for fostering collaboration within the organization
 - Training and development for collaboration skills
- **Creating and Maintaining Relationships**
 - Techniques for establishing and managing collaborative partnerships
 - Tools and resources for relationship management

Group Activity:

- Participants will engage in a workshop to identify and assess existing collaborative relationships in their organizations, discussing strengths and areas for improvement.

Day 2: Practical Applications, Audits, and Continuous Improvement

Session 5: Performance Measurement and Evaluation

- **Key Performance Indicators (KPIs) for Collaboration**
 - Developing and using KPIs to measure relationship effectiveness
 - Tools for monitoring and reporting collaboration performance
- **Evaluation Techniques**
 - Conducting assessments of collaborative relationships
 - Feedback mechanisms and continuous improvement

Session 6: Risk Management in Collaborative Relationships

- **Identifying and Assessing Risks**
 - Types of risks in collaboration (operational, financial, reputational)
 - Tools for risk identification and analysis
- **Mitigation Strategies**
 - Developing risk management plans for collaborations
 - Scenario planning and contingency strategies

Session 7: Conducting Audits for ISO 44001 Compliance

- **Internal Audits of CBRMS**
 - Planning and conducting effective audits
 - Techniques for assessing compliance with ISO 44001
- **Corrective Actions and Continuous Improvement**
 - Identifying non-conformities and implementing corrective measures
 - The importance of continual improvement in collaborative relationships

Session 8: Future Trends in Collaborative Business Practices

- **Emerging Trends and Technologies**
 - The role of digital tools and platforms in enhancing collaboration
 - Future directions in collaborative business practices
- **Preparing for Changes in ISO 44001**
 - Anticipating updates and changes in standards and best practices

Group Activity:

- Teams will work on developing a mock collaborative business relationship plan, outlining objectives, roles, performance indicators, and risk management strategies.

Closing Session:

- **Q&A Session**
 - Addressing participant queries and concerns
- **Feedback and Evaluation**
 - Collecting participant feedback on the training programme
- **Continuing Education Opportunities**
 - Resources for ongoing learning and development in collaborative business relationship management

Learning Outcomes:

Upon completion of this training programme, participants will be able to:

- Understand the principles and requirements of ISO 44001:2017 in the context of collaborative business relationships.

- Develop and implement a collaborative business relationship management system within their organizations.
- Measure and evaluate the performance of collaborative relationships effectively.
- Identify and manage risks associated with collaborative partnerships.
- Conduct internal audits to ensure compliance with ISO 44001 and drive continuous improvement.

Delivery Method:

- **Classroom Training:** Interactive lectures, group discussions, case studies, and hands-on activities.
- **Distance Learning:** Recorded lectures, online discussions, virtual group activities, and assessment quizzes.

Materials Provided:

- Course handbook and supplementary materials
- Access to online resources and additional reading materials
- Certificates of completion

This structured content is designed to equip participants with the knowledge and skills necessary to enhance their understanding and implementation of ISO 44001:2017 for effective collaborative business relationship management.

For detail of contents refer our website at <https://iaf-ab.org/>

d) WHO SHOULD ATTEND:

- 1) All employees whose work responsibility directly affects ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services.
- 2) Those individuals willing to take up external auditing as a future profession by becoming an independent auditor.
- 3) Those who intend to enroll themselves to IAF-AB (UK & INDIA) Registration Schemes of ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services.
- 4) Management Representatives responsible for effective implementation and execution of ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services.

e) FACILITIES:

All facility for delegates covering lecture hall, tea and lunch will be arranged by Client or if you are attending the course at IAF-AB office. IAF-AB institute will arrange the above facility.

f) COURSE DETAILS:

Detail program of every days training course will be sent / given on the first day to the delegates on registration.

g) DURATION:

Two days Training program for ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services [Timings: 10.00 am to 6.00 pm]

FEES:

- h) 2 Days Training program of ISO ISO 44001:2017 Collaborative Business Relationship Management Systems Technical Services is Rs 10500+18%GST**

Payment should be made by Cheque / DD in Favor of **“IAF-AB, Mumbai”**



Indian Overseas Bank

BANKERS DETILS FOR EFT/ECS/RTGS/NEFT PAYMENT

Sr. No.	Name	Details
1.	Name of Beneficiary	IAF-AB For (UKJAS Accreditation Pvt Ltd)
2.	Name of Bank	Indian Overseas Bank
3.	Bank Branch	Station Road, Palwal Branch, haryana
4.	Bank Branch Code	1667
5.	Account No	166702000000340
6.	RTGS/NEFT / IFSC Code	IOBA 0001667
7.	SWIFT BIC	IOBAINBB089
8.	Account Type	CURRENT
9.	MICR code	110020106
10.	Email Id	info@iaf-ab.org
11.	PAN No.	AVZPS7816G
12.	GST No.	27AVZPS7816G1ZN

We hereby declare that the particulars given above are correct and complete.
Thanking You

Step for Admission:

1. Select the course, you want.
2. Choose Classroom/Distance Learning
3. Pay the fees by ECS/RTGS/NEFT to our Indian Overseas Bank Account
4. Send transaction ID/Deposit Slip along with duly filled Registration form
5. Get Confirmation of your admission by email. Admission is based on first cum first serve basis.
6. Currently Classroom training is only available at Mumbai and your office premises/factory, if there are more than 4 participants in the same city/factory . For outside student, Guest house facility is available of Rs 300/per day in Mumbai depends on seat availability; otherwise all ranges of hotels are available near to our institute.
7. Other cities student, who doesn't want to come Mumbai, can opt for Distance Learning Mode. Syllabus is the same. You will be given course material by email and we will recommend some books, which you can buy. Three month time will be allowed to study the course material and for any doubts and faculty interaction can be done one to one on skype is: IAF-AB and whatsapp video call on +91 8275879725 on Sunday between 5.00 to 8 pm. If you want training online we can share presentation on www.googlemeet.com with live presentation. You can attend from any cities around the world.

i) **VENUE:**
Client Office
Or
IAF-AB
B-401, New Om Kaveri CHS Ltd, Nagindaspara,
Next to shiv sena office,
Nalasopara (E), Dist. Palghar – 401209, Maharashtra
Email : info@iaf-ab.org
Tel: +91 0250-2341170/+91 9322728183/+91 8369083940

j) NOMINATIONS:

You may send in your nominations to the course co-coordinator, IAF-AB, on the Registration form at the following address along with the fees.

Ranjeet Prasad

+91 8369083940

B-401, New Om Kaveri CHS Ltd, Nagindaspara,

Next to shiv sena office,

Nalasopara (E), Dist. Palghar – 401209, Mumbai, Maharashtra

Email : info@iaf-ab.org

Tel:+91 0250-2341170

Fees once paid will not be refunded, however it could be adjusted against the next course for the same financial year.

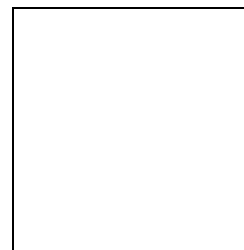
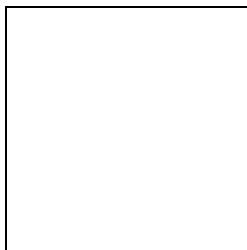
Please send your nomination of the delegated immediately as limited seats are available. Seats are filled on first cum first serve basis.

k) TERMS & CONDITIONS:

- I. IAF-AB general terms and conditions will be applicable for qualification of personnel.
- II. Minimum candidates per batch should be 04 Number and Maximum should be 25 per batch. **10% discount will be offered for** 04 Number and Maximum should be 25 per batch.
- III. Delegate Fees shall be send in advance through cheque / DD in favor of **“IAF-AB”** payable at Mumbai.
- IV. IAF-AB will charge Service tax as applicable.
- V. Travel & Subsistence by 3rd AC train or economy class airfare will be charged for faculties on actual to be borne by client in case of course will be conducted in-house at client premises.



REGISTRATION FORM



PERSONAL DATA

Name in Full :
..... (In Capital Only)

Surname Name Father's/Spouse's Name

Name of the Firm & Address.....

.....

Phone No: (With STD Code) : Sex:

Mobile No: E-mail:

Date of Birth: Qualification:

Training Course:

Place: (Signature)

Date : Name:

PAYMENT MADE BY : Cheque No / Demand Draft No..... Date

Drawn on Bank :

Cheque / Demand Draft Should be drawn in favour of **IAF-AB** payable at Mumbai, Maharashtra, India.

Note : Fees once paid will not be refunded, however this will be carried forward for the next course during the same financial year

IAF-AB, B-401, New Om Kaveri CHS Ltd, Nagindaspara, Next to shiv sena office, Nalasopara (E), Dist. Palghar – 401209, Maharashtra

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UK Head Office:

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